

"TURBULATOR"

Newsletter

of the Rio Rancho
Radio Control
Flying Club

AMA Club #2770

WATERMAN FIELD

ELEVATION 5840 FEET

35° 17.2'N 106° 44.8'W



Arial View from
Rio Rancho Field



PRESIDENT'S CORNER

"Da Prez Sez"

Going East for the holidays, Had a good showing for the Christmas party, and everyone said they had a good time, The food was excellent, thanks to all that came and had a good time. Looking forward to some indoor flying when I return. See U in 2017 Happy New Year to all, Ken

Coming Events

1. Club meeting 2 Jan 16 @ Wallen Club House
2. Next Indoor Event - 16 Jan 0900-1200
3. Please remit dues for 2017 to our Treasurer Bill Ryan

Beware your mail order

by Don McClelland

Where you mail order makes a difference. An example; My wife knew I wanted to get a Phantom 4 Pro, so . . . she decided to order one. She did a google search and found a company at the top of the google list called Drone-World. She ordered the Phantom at list price with no discounts on the 3rd of December. The order was accepted and got an email saying the order was accepted. She came to me on Christmas Eve very upset cause she hadn't heard anything from the company since the initial order on the 3rd. Starting the 15th she started calling the company for almost a week. Their phone would only accept messages and none of those were returned. Their Email address on their contact page which she used returned to her email account as undeliverable. The bottom line was that the company had a substantial amount of money from her, wouldn't return call, was unreachable by email and hadn't contacted her since the initial order. I searched their webpage and found a good email address and emailed them requesting a refund. I then called our credit card company(On Christmas Eve) and filed a dispute on the money(almost \$2000). The company called me and emailed me back on Monday the 26th. They wanted me to remove my complaint from the credit



Friend of Bill Ryans' (Top Plane). The bottom plane stopped on the runway and never took the taxiway. It was an uncontrolled airport.

card company and they would process my refund. I did not remove the complaint. I was also told by their rep Alec that my refund would happen in the next hour but it may take a couple hours for it to hit my card. Their Manager of Sales Keri told me that it would be refunded immediately but may take 1 banking day to hit my account. My wife just checked(Wed 28th) and nothing has refunded on my account. What else can you surmise except that this is an unreliable and fraudulent? In speaking with the NM Attorney Generals office when a company charges your card before they ship then then can be prosecuted for Mail Fraud. A responsible company will have the statement that they will charge your card when they ship. Obviously, I'm still fighting this so deal with companies that you are familiar with or on the recommendation of someone who has ordered from them!!!!!!!

MEETING MINUTES

Minutes from the December 2016 Club Meeting

The Club meeting was held at the annual Christmas Party. The only agenda item was the election of Club Officers. The following are our Club Officers for 2017.

President - Ken French

Vice President - Reggie Card

Treasurer - Bill Ryan

Secretary - Don McClelland



Turbulator:

Editor Don McClelland

We are always looking for articles, pictures and your input!

For comments, or suggestions

Please Email Don at

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RIO RANCHO RC CLUB

AMA Charter #2770

www.rioranchorcfllyers.org

Next Club Meeting

January 2nd 7:00pm at the Wallen Club House. 5545 Lilac Pl.